



Gayle's Grooming and Boarding Client Agreement

This is a contract between Gayle's Grooming and Boarding and the pet owner. This contract includes this pet and any future pets that this owner brings to Gayle's Grooming and Boarding.

- _____ 1. Boarding, grooming and daycare is due in FULL on the day pet is checked out.
- _____ 2. Owner agrees to pay all costs and charges for all services needed, including but not limited to, any and all veterinary cost for the pet during the time the pet is in our care. Some illnesses or injuries may go unnoticed and some signs of illness may occur after your pet arrives home. OWNER agrees to pay all medical expenses that may arise. OWNER further agrees that the pet shall not leave until all charges incurred are paid by the owner.
- _____ 3. By signing this contract and leaving pet with Gayle's Grooming and Boarding, OWNER certifies to the accuracy of all information given about said pet.
- _____ 4. The OWNER further agrees to be solely responsible for any and all acts of behavior of said pet while in the care of Gayle's Grooming and Boarding.
- _____ 5. OWNER specifically represents to Gayle's Grooming and Boarding the pet has not been exposed to rabies or distemper within a thirty day period prior to bringing to Gayle's Grooming and Boarding.
- _____ 6. OWNER agrees that if pet shows any signs of fleas, ticks or worms, during its stay that Gayle's Grooming and Boarding may rid pet of parasites at owners expense.
- _____ 7. If pet becomes ill, or if the state of the animal's health otherwise requires professional attention, Gayle's Grooming and Boarding in its sole discretion, may engage the services of a local veterinarian or provide appropriate medical attention to the animal and any and all expenses thereof shall be paid by the OWNER.
- _____ 8. OWNER is aware that there are certain health issues that can arise during and after boarding and grooming, including but not limited to, diarrhea, excessive salivation, raw pads, weight loss and hoarseness from barking. Some dogs may refuse water which can lead to dehydration. Gayle's Grooming and Boarding monitors all pets and address all situations to the best of our ability.
- _____ 9. OWNER understands that if a boarding reservation or grooming appointment is not cancelled 24 hours in advance of due arrival time, that you will be required to prepay before making future reservations at Gayle's Grooming and Boarding.
- _____ 10. OWNER agrees not to hold Gayle's Grooming and Boarding responsible for allergic reaction to grooming products, as with any pet care products, some pets may have sensitivity.

- ____ 11. OWNER agrees not to hold Gayle's Grooming and Boarding responsible for any nicks or burns resulting from grooming. We use sharp cutting instruments on moving objects. Accidents do happen.
- ____ 12. OWNER agrees not to hold Gayle's Grooming and Boarding responsible for any unknown pre-existing conditions such as moles or cysts that on occasion may be nicked by grooming.
- ____ 13. OWNER agrees to let Gayle's Grooming and Boarding know of any fleas, ticks or worms their pet may have at check in so we may isolate your pet to avoid contamination of further pets. If not found early OWNER will be responsible for price to decontaminate the premises at their expense.
- ____ 14. OWNER understands that if they request Gayle's Grooming and Boarding to shave down their pet and it is a double coated breed (Pomeranians, Huskies, Samoyed, Chows) sometimes the coat does not grow back or it will grow back uneven.
- ____ 15. OWNER gives permission to Gayle's Grooming and Boarding to photograph your pet while here. Photos may be used for advertisement and/or social media.
- ____ 16. OWNER will walk pet and make sure it has had time to eliminate before being checked in for grooming to avoid clean up and possibly regrooming.
- ____ 17. OWNER understands that pets brought before appointment time or left after getting the call they were ready will be walked, watered, etc.. and will be considered a "DAY BOARDER" at a charge of \$5 per pet.
- ____ 18. OWNER understands that if a pet is not picked up before closing the pet will be considered a kennel guest at an additional charge. If the OWNER would rather us wait the OWNER will be charged at a rate of \$1 per minute after closing time.

I, my heirs, and any assigns, hereby release Gayle's Grooming and Boarding, its agents, officers, subcontractors, employees, animal owners, customers and potential customers of Gayle's Grooming and Boarding, from any and all liabilities for injuries to myself, my pet, or any other property of mine which arise in any way out of services and/or products provided by or as a consequence of my association with Gayle's Grooming and Boarding. I acknowledge and understand that every pet reacts differently while being groomed and boarded and that animals by nature are unpredictable. With my signature below I acknowledge and accept exclusive and sole responsibility and agree to pay for my pets medical expenses no matter the cause. I also authorize the release of said pets medical records from my veterinarian.

Signature _____

Date _____